



David H. Fell & Company, Inc. offers state-of-the-art refining techniques that serve our customers efficiently and expediently. We offer you the best return on your refining. Feel confident that what you turn in to DHF Co. will be recovered. Each lot, regardless of size, receives the same careful attention. Because we are both a refiner and a manufacturer, refining charges are minimized. DHF Co. can return the value of your refined material as you choose: by sale, Product Exchange, or as a credit to your DHF Vault Account.

### DHF Refining Kit

Each package should be identified with your name, address, phone number, and processing and return instructions. Call our customer service department for your free DHF Refining Kit which includes packing slip, and mailing label. You should also weigh each package yourself. If your weight and our weight do not match, we will contact you.

DHF Co. is a state-permitted, licensed, small quantity hazardous waste transporter and may pick up your refining in the greater Los Angeles area.

You are welcome to witness the sampling of your material. Appointments can be made with your customer service representative.

### Product Exchange

Get even more with the DHF Product Exchange. When you choose to receive products as a settlement for your refined material, you receive a larger quantity of product at a much lower cost.

### DHF Vault Account

A DHF Vault Account can be compared to a bank. When you use DHF Refining Services, the metal weight refined out of material is recorded as a deposit and can be withdrawn through one of our four settlement options.

### Refining Categories

DHF Co. will accept mixed material, however, we recommend separating your scrap. We feel it is in your best financial interest to always have a current and accurate accounting of your materials. We use the following categories for refining:

**DHF Express**—only the primary metal is payable

- DHF Gold Express
- DHF Silver Express
- DHF Platinum Express
- DHF Palladium Express

**DHF Scrap & Bullion**—single or multiple metal

- DHF Gold Scrap and Bullion
- DHF Silver Scrap and Bullion
- DHF Platinum Group Scrap and Bullion

**DHF Polishings**—single or multiple metal

- DHF Gold Polishings
- DHF Silver Polishings
- DHF Platinum Polishings

When preparing to ship your package to us, please remember to conform to your shipper's specifications so that you will be able to insure your package for the anticipated value.

If your material does not fit these categories, please call and ask about our additional capabilities.

- Don't underestimate your scrap. Many people do not realize what a valuable asset their scrap is. A procedure for handling scrap should be an important part of your business.

- Because of a fluctuating market, we feel you should turn in your materials as often as feasible. This also lessens security risks.

- Keep accurate records. We cannot stress this enough. You should be doing a detailed, scheduled accounting of your materials so that you know what materials you have on hand, how much you've used, and what should be in your scrap. Any discrepancies may signal a security problem.

- We offer in-plant surveys to evaluate your existing refining program, and will make recommendations if needed.

- Ask for your DHF Refining Kit—packing slip, and mailing label. Containers available.